

# Award Winning Managed SOC Services for a Top 5 UK Retail Bank

## Client Background

A top 5 UK retail bank.

## Challenge

This client has a significant online presence and digital agenda. Like all high-profile banking organisations, they are continually enhancing business channels and improving customer engagement using technology. Doing this against the backdrop of an evolving threat landscape requires a bespoke, contextually rich and proactive monitoring capability that actively contributes to the management of their security risks.

The client's main driver was to modernise their Security Operations Centre (SOC) facility to provide threat management capabilities as well as addressing compliance needs. They appointed Adarma as their partner in this work as they shared a common vision for the development of the SOC.

## The Adarma Solution

Adarma has a proven pedigree in the design, delivery and enhancement of SOC's which is formalised in their bespoke SOC Toolkit. The SOC Toolkit is an end to end combination of artefacts and tested processes that allows us to design, build and deliver SOC's in a consistent, methodical and streamlined manner.

This proven methodology means our customers gain value from their investment quickly, whilst also meeting their necessary governance and compliance requirements.

Adarma took the time to understand the client's needs as we understand that every business is different. We were able to plan across processes, technology and people, and execute a robust

project plan to deliver in the agreed timescales. During on-boarding, particular emphasis was placed on both discovery and service transition, ensuring the client received a fully articulated and embedded bespoke SOC, built to meet their unique needs.

## Adarma Managed Threat Modelling

Adarma augmented the core SOC with a tailored Threat Modelling Managed Service. This service enables business aligned threat detection and investigation by working collaboratively with the bank's process and system owners to deliver context rich monitoring, alerting and investigation capabilities to the SOC. This means that the SOC is given extended detection capabilities that are focused on identifying sophisticated attacks against business-critical assets.

## The Adarma Difference

Adarma has not only delivered increased detection and investigation capabilities, we have also improved customer insight, continually refining their cybersecurity posture from a function largely focussed on compliance to an award-winning threat-focussed SOC.

The CISO at our customer feels that this is "a true partnership" approach

## Benefits

Some of the key benefits include:

- ▼ Dedicated 24\*7 on-site SOC: Focussed on effectively managing threat and as part of this fulfilling compliance needs
- ▼ Bespoke context-aware SOC Service: Automated business aligned monitoring capabilities that deliver to our on-site team that

understand the client's environment and the unique threats they face.

- ▼ Futureproof SOC designed to scale: ADARMA is responsible for building and managing a team of engineers and analysts who are

trained to ensure the service can evolve with the client.

- ▼ Improved performance: SOC Service has exceeded all SLA's and delighted the for 5 years, with a commitment to continuous innovation.

Contact us to discuss your SOC or Threat Management requirements [enquiries@adarma.com](mailto:enquiries@adarma.com)

[www.adarma.com](http://www.adarma.com)

## Why ADARMA ?

We are Adarma, one of the largest independent security services companies in the UK. As a business formed and run by former senior security leaders, we know our stuff. Which is why our clients are successful FTSE 250 organisations from all industry sectors.

See us as your predictive and proactive guardians. We have the experience, proven track record and award wins, to provide fit for purpose services for all our clients. Our team are specialists in SOC design, build & management. And we always tailor our cybersecurity services to your needs.